#### COMMUNITY HEALTH NEEDS ASSESSMENT

TOP HEALTH PRIORITIES

- 1 Access to dental services
- 2 Access to good nutrition
- 3 Access to mental health services

### COLLABORATION EXAMPLE

"FHCHC partners with Newman Regional Health (NRH) to provide a prenatal class at the hospital called, "Becoming a Mom." The hospital struggled to provide this class in the past, having only 30 people attend the prenatal classes annually. Working with FHCHC, NRH received a grant from the March of Dimes to provide prenatal classes."

# PATIENT-CENTERED MEDICAL CARE

"FHCHC is recognized as PCMH Level 2. FHCHC's model of care continues to follow the PCMH model, utilizing a team-based approach to patient care. Each morning, provider staff "huddles" and reviews patient charts, outlining those patients who may need additional services, such as chronic disease care coordination, nutrition counseling, or behavioral health intervention."

### ADDRESSING COMMUNITY HEALTH PRIORITIES

"FHCHC has addressed the issue of nutrition by having an onsite registered dietician (RDH) who works with patients and provides nutrition counseling. The RDH is involved in morning huddles, proactively reviewing patient charts and discussing the need for nutrition counseling with provider staff."

#### COMMUNITY PARTNERSHIPS

**HOSPITAL** "collaboration with critical access hospitals... clinic staff have admitting privileges... agreement for hospitalists..."

**HEALTH DEPARTMENT** "collaborative agreement... health department provides support... actively involved in coalition..."

**MENTAL HEALTH CENTER** "strong partnership...work collaboratively to ensure clients are connected to comprehensive services..."

PRIVATE PRACTICES "work with local specialists to refer patients..."

OTHER "partner with area social service groups, schools, and statewide initiatives..."

## USING GRANT FUNDS TO IMPROVE PATIENT CARE

"FHCHC will expand upon a recently implemented process for monthly disease-based peer review and quality improvement processes that result from the projects. For example, analyzing diabetic patients indicated a low compliance rate with foot exams. To address this issue, providers were educated and nursing staff now has all diabetic patients take off their shoes prior to the medical provider entering the room."



